

Trouble Logging in?

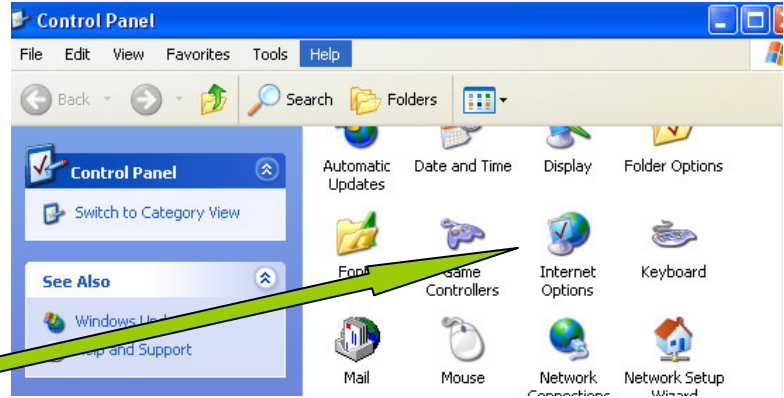
The reason why you cannot log in is most likely to be down to the cookie settings on your PC. Below is a guide that enables you to adjust your Cookie settings and allow you to log in to your tracking page.

Step 1 is to open up your **Control Panel**. To do this Click on the **Start** button at the bottom left hand side of your screen



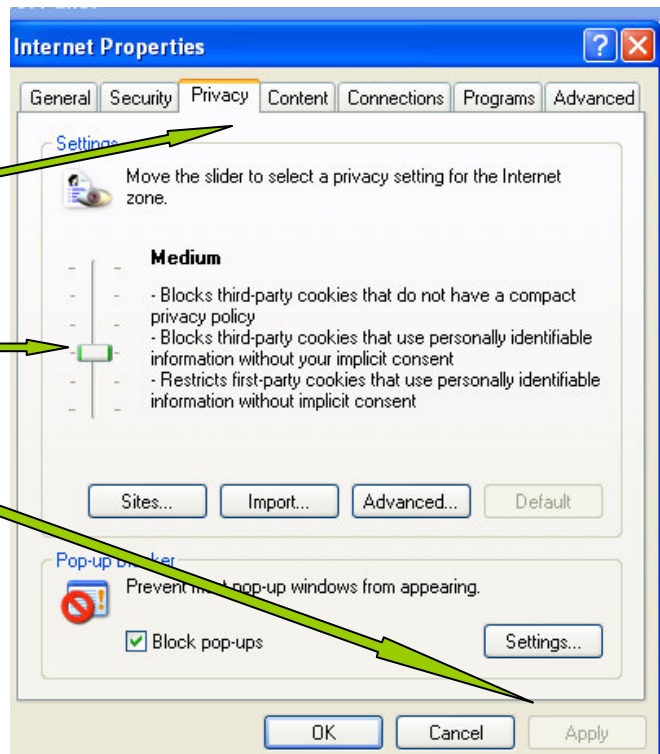
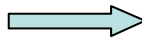
and then click on the 'Control Panel' text.

You will then see this page open.



Step 2 is to click on **Internet Options**

When you click on the **Internet Options** icon then this will open **Internet Properties**

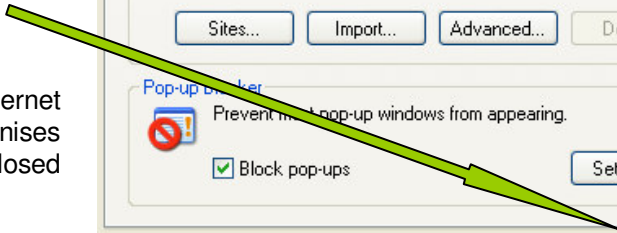


Step 3 is to click on the **Privacy Tab** to open this page

Step 4 is to move the 'slider' so that your settings are changed to **Medium** or **Medium Low**.



Step 5 is to then Click **Apply** and then click **OK**.



Step 6 is to ensure that Microsoft Internet Explorer is shut down so that it recognises these setting changes. If you haven't closed this programme, then shut it down now.

Step 7 is to open Internet Explorer, go to the our website home page and log in using your username and password.

You should now find that you can log in.

